

SOHAIB ZAHEER

Business Release Lead · Release management, requirements and delivery · Builds and ships his own applications

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SUMMARY

Business Release Lead at CIBC with four years across four roles, each one closer to the release and then to the build. Own the pilot and verification process for a monthly consumer digital banking release, and wrote the runbook that defines it. Outside the bank, build and ship two live, test-covered applications. Open to new roles — Toronto, hybrid, remote, or relocating.

EXPERIENCE

Sr. Consultant, Digital Agile Operations — Business Release Lead · CIBC, Toronto

Nov 2025 – Present

Consultant, Digital Agile Operations

May 2024 – Nov 2025

- Wrote the runbook that defines pilot and post-implementation verification for the release train — an eight-stage lifecycle with templates for planning, communications, status reporting, sign-off and exception handling.
- Chair the go / no-go decision points on release weekend, coordinating feature product owners, a technology release lead and an external testing vendor across a release train of up to 12 people.
- Run a two-week, two-region pilot each month across web, iOS and Android; it surfaces 2–3 defects per release before production, each reproduced against a structured checklist before it escalates.
- Built a two-day buffer behind the stakeholder-facing schedule, so a late partner costs the buffer, not the release.

IT Project Coordinator · CIBC, Toronto

Sept 2023 – May 2024

- Standardised JIRA intake templates, improving review and turnaround time for incoming requests.
- Coordinated 10+ cross-functional stakeholders through delivery ceremonies, keeping one written record of decisions.
- Elicited business and technical requirements from stakeholders to define project scope, objectives and implementation plans.

Treasury Data Operations Analyst · CIBC, Toronto

May 2023 – Aug 2023

- Ran a twice-daily reporting cycle for four months, modelling data in Oracle through TOAD and SQL and reporting it in Excel — the same figures, on time, twice a day.
- Rebuilt the cycle's repeated steps into a fixed sequence, so the second daily run was a checklist, not a re-derivation.

Risk Analyst · CIBC, Toronto

Sept 2022 – Apr 2023

- Audited weekly expense reports and account activity for accuracy and compliance, identifying and resolving discrepancies.

SELECTED PROJECTS

Tadabbur · Quranic Arabic learning app · Shipped

Flutter · Dart · Supabase (Postgres, Auth, Storage, Edge Functions) · PWA · built with Claude Code

- Defined the product first: two personas, success targets, and 14 in-scope and 6 out-of-scope items.
- Shipped a word-frequency curriculum, a lesson player, an SM-2 spaced-repetition engine and on-device prayer times.
- Ships to the home screen, not the app stores — one release process instead of three; static analysis, 17 test files and deployability checks gate every deploy.

Kusuo · Local-first personal growth app · Shipped

React 19 · TypeScript · Vite · Dexie over IndexedDB · PWA · built with Claude Code

- Habits, set-by-set training logs, goals and reflection on the iPhone home screen — no backend, accounts, telemetry or gamification, each absence argued in its product document.
- Records completions, sets and reflections as an append-only event log, so a future sync can never silently lose one.
- 30 unit test files and 4 Playwright suites on WebKit, the iPhone's engine; type-checks, lint and tests gate each deploy.

Also Published iFixit repair guide, Bath Tub Cartridge Replacement, revised against the iFixit team's feedback.

SKILLS

Delivery Release management · pilot and verification planning · go / no-go facilitation · defect triage · requirements elicitation

Data SQL · Oracle via TOAD · Excel reporting · data cleaning · descriptive statistics · visualization · MATLAB

Build Flutter · Dart · React · TypeScript · Vite · Supabase · IndexedDB · PWAs · Vitest · Playwright · GitHub Actions · Claude Code

Tools JIRA · Azure DevOps · Confluence · Visio / Lucidchart · PowerPoint · Git · VS Code · Figma

EDUCATION

Bachelor of Arts (Honours), Information Technology · York University

2019 – 2024

Business Administration Diploma · Humber College

2017 – 2018